

# Our COVID-19 Response

**Keeping people with brain injury, their families and carers connected with Synapse during COVID-19.**

We know that many people are needing connection, information and support right now through these uncertain and isolating times of COVID-19.

While some of our services and supports have been impacted by the pandemic, we have been able to respond to the current situation by offering many of them online and by telephone.



For more information and regular updates, visit our COVID-19 Information Page: [synapse.org.au/covid-19](https://synapse.org.au/covid-19) or call us on **1800 673 074**.

## Continuing Synapse Services

Delivered over phone, email and online

Support Coordination

Information and Referral

Housing and in-home support

Advocacy and Appeals

Family Liaison Service

## Synapse Online Forum

Focused and moderated discussion for all audiences

Available on Synapse website

More suitable for those who don't have social media

More suitable for those concerned about privacy (due to anonymity).

Moderated by our multidisciplinary team

## Reconnections Facebook Group

For people with a brain injury (Closed Group)

Provides support, connection and information sharing

Mix of local and national content (Live streams and Zoom meetings)

Only group members can see posts and content

Moderated by our multidisciplinary team

## Reconnections Facebook Group

For carers and family members (Closed Group)

Provides support, connection and information sharing

Mix of local and national content (Live streams and Zoom meetings)

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